

# Abington Township Fire Department

## MISSION STATEMENT

The Abington Township Fire Department is a dedicated team of volunteer firefighters comprised of five individual fire companies unified as one department with a mission to provide excellent fire, rescue, fire prevention, and public education services to ensure the health, safety, and welfare of the community.



# Abington Township Fire Department



## VALUES STATEMENTS

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### TEAMWORK

We value *teamwork* and will provide professional services by five individual fire companies working together as a unified department.

### COMPETENCE

We value *competence* and will demonstrate to our community that adequate resources are available and utilized effectively.

### RESPECT

We value *respect* to our fellow firefighters and the community by compassionately caring for their needs.

### EXCELLENCE

We value commitment to *excellence* that demonstrates itself through consistent professionalism, pride, and a positive attitude.

### SAFETY & HEALTH

We value the *safety & health* of our firefighters and will provide policies, programs, and protective equipment to ensure their welfare.

# Abington Township Fire Department

## OUR VISION

The Abington Township Fire Department will continue to be recognized by our residents, local businesses, schools, and regional fire agencies as five professional, well trained, community-centered volunteer companies, unified as one fire department which places a high premium on excellent service.

Our organizational culture will reflect a compassionate, respectful team atmosphere that is nurtured by open communication processes which guide the decisions of our people. Our mission will be accomplished by a physically fit volunteer work force that is proficient in a multitude of specialized skills and empowered with a high level of involvement in our success. We will strive to maintain a consistent and fresh recruitment program for the replenishment of our ranks by providing quality marketing, educational, and informational programs about our department and our members.

We will honor our community's trust by providing the most effective, efficient, and fiscally-responsible service possible to all communities and population groups in our township. By improving as necessary our fleet of modern apparatus, equipment and facilities, fire prevention programs and services, our township community will receive quality service with our intent to meet or exceed our customers' expectations. We believe in actively interacting with our community and will expand our community information and education initiatives so that our priorities, philosophy, and operations are clearly understood.

By continually improving our internal and external relationships, we will explore all opportunities for quality fire and rescue service delivery while expending time and energy toward developing the best strategies for continued improvement. We will be driven to meet best practices ensuring that Abington Township is served by a fire department that is a responsible, dedicated, quality volunteer organization.

